



# Electronic Visit Verification (EVV)



## E-TIMESHEETS & EVV

E-Timesheets is a way for employers and employees to enter, view, and submit timesheet information online. All you need is an email address and access to the internet.

Your EVV visit data will automatically feed into the E-TimeSheet Portal which will save you time doing payroll.

With E-Timesheets, you can...

- ◆ See your visits recorded with EVV.
- ◆ Enter your own timesheet details.
- ◆ Submit your timesheets.
- ◆ Know that your timesheets have been received.
- ◆ Look back at previous timesheets.
- ◆ Save time!!

## WANT TO USE E-TIMESHEETS?

Both the employer and employee must use E-Timesheets. Contact ARIS Solutions to register.

## EVV LEARNING RESOURCES

Visit [www.arissolutions.org](http://www.arissolutions.org) and select the EVV Icon.



You have access to an Online Video Library with webinars and how-to videos, user manuals, and quick reference guides.

## NEED HELP USING EVV?

We have a dedicated ARIS EVV Support Team  
E-mail [EVV@arissolutions.org](mailto:EVV@arissolutions.org)  
Phone (800) 798-1658.



Dedicated to your Peace of Mind  
Tel. 802-295-1658 Fax: 1-802-295-0663  
PO Box 4409, White River Jct., VT 05001 [www.arissolutions.org](http://www.arissolutions.org)



**What you need to know  
to get started with EVV  
in Vermont**



### WHAT IS EVV?

Electronic Visit Verification (EVV) is a telephone and computer-based system used to verify that certain home-based personal care visits occur. EVV verifies visit information through a mobile application on a smart device, a toll-free telephone number, or a web-based portal.

### WHY DO WE NEED EVV?

The purpose of EVV is to make sure that services are delivered correctly to people needing them and that providers only bill Medicaid for the services they received.

### WHAT PROGRAMS MUST USE EVV?

- ♦ Children's Personal Care
- ♦ Choices for Care  
(Flexible Choices & Moderate Needs Group)
- ♦ Attendant Services Program
- ♦ Traumatic Brain Injury Program

**EVV is required by law for these programs.**

### HOW DOES EVV WORK?

Care Providers can use a smartphone app or a landline phone to record the time they start and end personal care visits.

The app uses the same amount of data as an average text message and even works if there is no cell or Wi-Fi signal during the visit.

Visit details can be seen on an EVV Portal Website. Employers will use this portal to review, correct, and approve these visit details for payment.

### WHEN IS EVV NOT REQUIRED?

EVV is not required when services are provided entirely outside the home or when the care provider lives in the home with the care recipient.



### WHAT ABOUT COMMUNITY CARE?

EVV is required when home-based care starts or ends in the community. An example of this would be picking up or dropping off a prescription at a pharmacy at the start or end of a visit.

### CAN I USE EVV ALL THE TIME?

Yes. You can choose to use EVV even when it is not "required". EVV provides an easy way to record visit start and end times. You can use EVV for all services, even those that occur entirely in the community.

### IS EVV SAFE?

Yes. Everyone's privacy is protected. EVV only verifies the care provider's location at care check-in and check-out and does not store personal details on the care provider's device.

